## **HOA /WASTE CONNECTIONS INFORMATION & GUIDELINES**

Please visit our website at: <a href="https://www.wcdenver.com">www.wcdenver.com</a> for any holiday delays or routing changes. Also visit our website for recycle information such as a recycle calendar, recycle guidelines, and interesting facts. Never forget your Collection Day Again & Set up Service alerts! Download WasteConnect Mobile App in App Store or Google Play today:



## Cart and service guidelines:

- Temporary Service limits due to Covid-19 are as follows: Only 3 additional bags of house hold trash or yard waste can be placed outside of either a personal trash container or Waste Connections container, and all cardboard will need to be cut and placed in a container or bagged to be thrown as trash.
- Containers must be curbside by 7 am on your service day (Please do not block sidewalk.)
- Please note the drivers can be out until it gets dark from 7am to 7pm
- Please leave at least 2 feet between containers
- Do not park personal vehicles within 10 feet of containers on service day
- Handles should be placed towards your house Do not drill into, bolt or fasten anything to the cart
- Call Customer Service 303-288-2100 to schedule large item pick ups i.e. furniture, carpet etc. We will need at least 48 hours notice before your service to input a work order and collect payment...
- Trash should not be higher than the lid of the container or be placed on top of the lid
- Leaves and yard/grass clippings should be <u>bagged and tied</u>
- You can call customer service to purchase extra trash carts at \$75 per cart with a \$25.00 delivery fee. Or use you
  own, and if it's from another vendor you'll need to call customers service to obtain our trash stickers.
- Small bulk times cost \$20 per item such as: Box Springs, Mattresses, Recliner, Table, Loveseat, and a set of 4 kitchen chairs. Medium bulk items cost \$25 per item: Stove, Washer, Dryer, Dishwasher, Water Heater, and couch. Large Bulk Items cost \$35 such as a Sofa sleeper. Bulk pick up orders will need to be called into customer service and pre-paid for by residents.
- If you use your own carts purchased from other stores such as hardware stores we will service them, but are not liable if they break, because they are less durable than our Waste Connections containers.
- Trash should be <u>bagged and tied</u> Do not pack materials tightly into cart
- Do not place the following items in the cart:
   Hazardous or prohibited waste or materials such as motor oil, tires, batteries, herbicides, pesticides or acids.
   Dead animals, dirt, sod, brick, concrete or rock, hot ashes, coals or flammable materials such as solvents, oil, gas or liquid paint